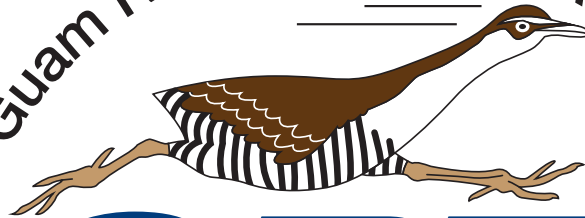


Guam Regional Transit Authority



GRTA

AMBLE

APP MOBILITY ENHANCER

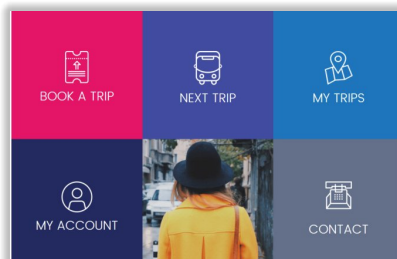
A PARATRANIST RIDER'S MOBILITY GUIDE TO THE APP

ONLINE RESERVATIONS GUIDE

GRTA now offers a new & convenient way to request, view, and cancel paratransit trips. Through Amble, you can manage your trips online or through mobile apps.

IN THIS GUIDE YOU'LL FIND:

- How to Access the Online Reservations
- How to Create a Rider Account
- How to Book a Trip



We understand new technology may require a little guidance in the beginning. For assistance using the app or online reservations, please call 671 647-7433 /34 /35 or Visit our website and navigate to our amble menu and link..

Before You Begin

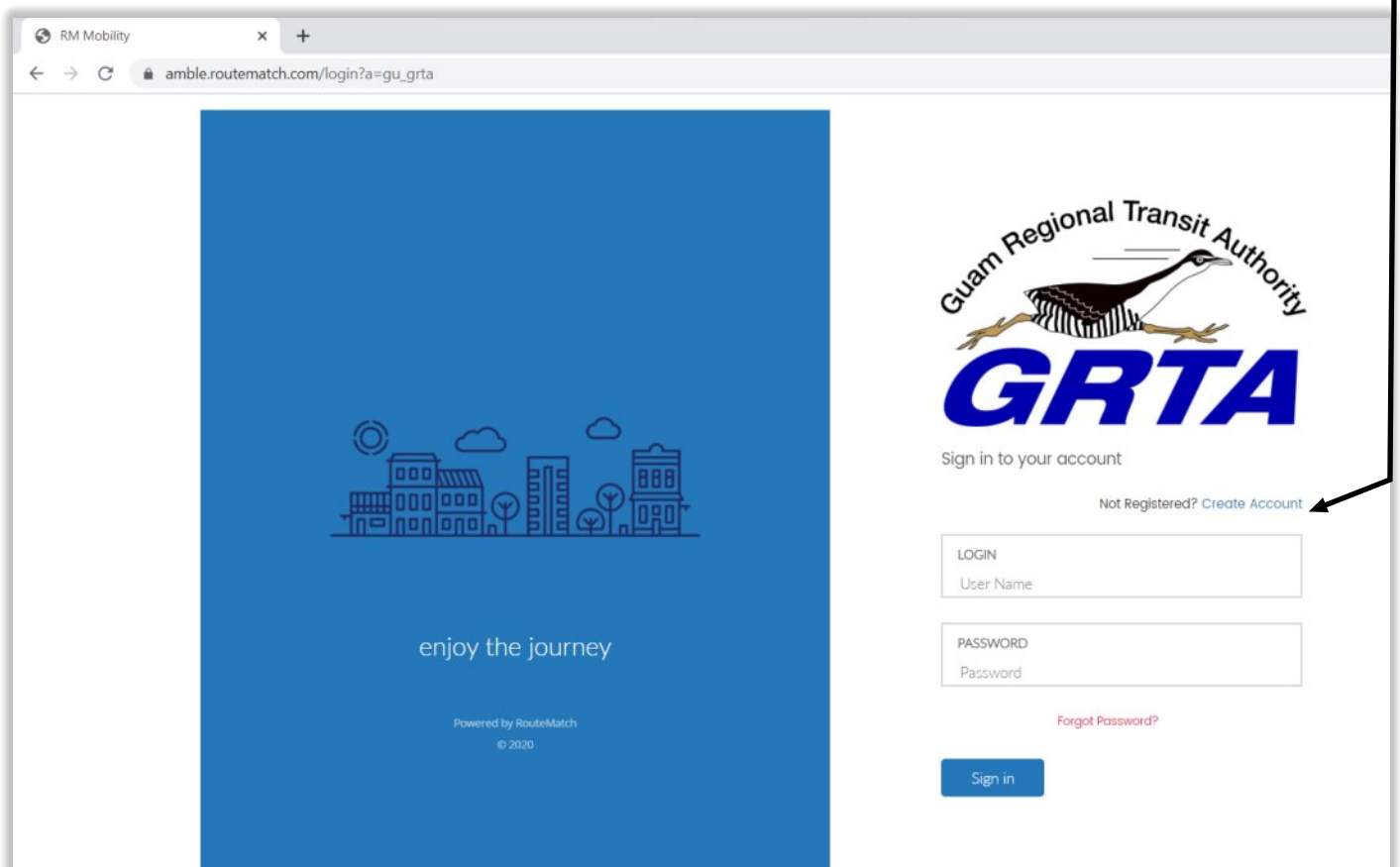
- You will need your user id from GRTA. If you do not know your user id, please contact 647-7433 for assistance.
- Note, only qualified and registered paratransit riders of GRTA will receive an id, you must apply and qualify. Read through our Paratransit Rider's Guide on our website for more information.
- Use of the mobile app requires an email account, and you will receive an email that requires confirmation. Be sure you have access to your email during signup.
- First-time users will need to choose your agency. Select GRTA Transit System. After completing this step, future app or online reservations access will take you directly to the login screen.

1: How to Access the Online Reservation

- Open on any internet browser
- Type in https://amble.routematch.com/login?a=gu_grta in the web address bar

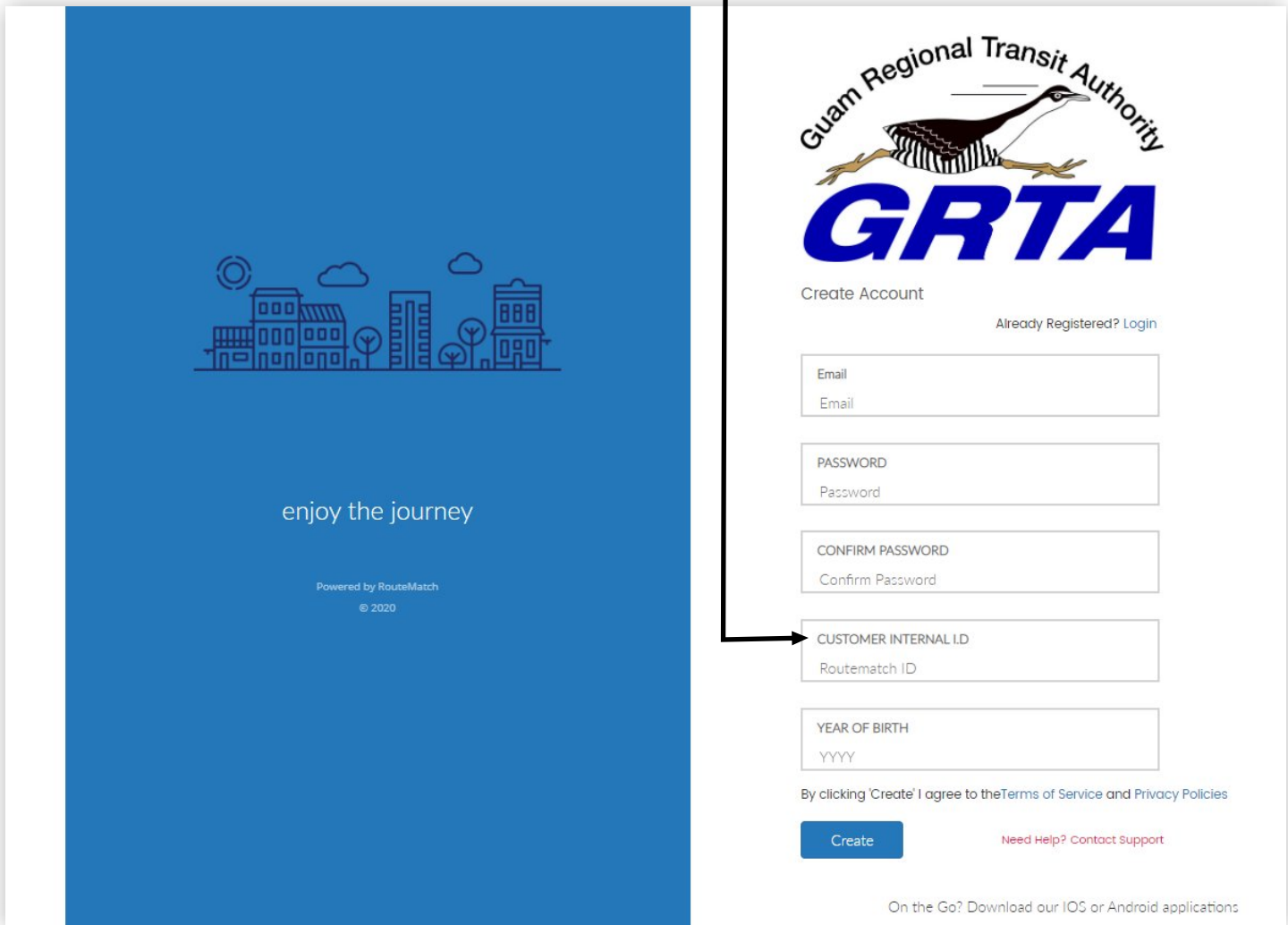
2: How to Create a Rider Account online and on the App

- In the Online Reservations or App, click on “Create Account”
- Fill out the information fields
- Click “Create”

A screenshot of a web browser showing the login page for the Guam Regional Transit Authority (GRTA). The browser's address bar shows the URL "amble.routematch.com/login?a=gu_grta". The page features the GRTA logo, which includes a stylized bird and the text "Guam Regional Transit Authority" and "GRTA". Below the logo, there is a sign-in form with fields for "LOGIN User Name" and "PASSWORD Password". A blue "Sign in" button is located below the password field. To the right of the password field, there is a link that says "Not Registered? Create Account" with an arrow pointing to it. At the bottom of the page, there is a link for "Forgot Password?". The background of the page is blue with a white line-art illustration of a city skyline and the text "enjoy the journey". At the very bottom, it says "Powered by RouteMatch © 2020".

- Fill out the information fields
- Click “Create”
- Check your email and confirm email address (if you do not have an email account, you will need to create one.)

Note: Customer Internal ID is given to you by GRTA, and this is your user id. Password must have at least one capital and one lowercase letter, along with one non-alphabetic character such as a number or symbol.



MAKE A LIST OF YOUR FAVORITE PLACES TO GO

Before calling GRTA, you will want to make a written list of up to 9 addresses of places that you use to take trips including your home as #1. You could start with 3.

If you don't have the addresses, let GRTA know their common names and we will locate the address on our system.

On your written list, use your home address as #1.

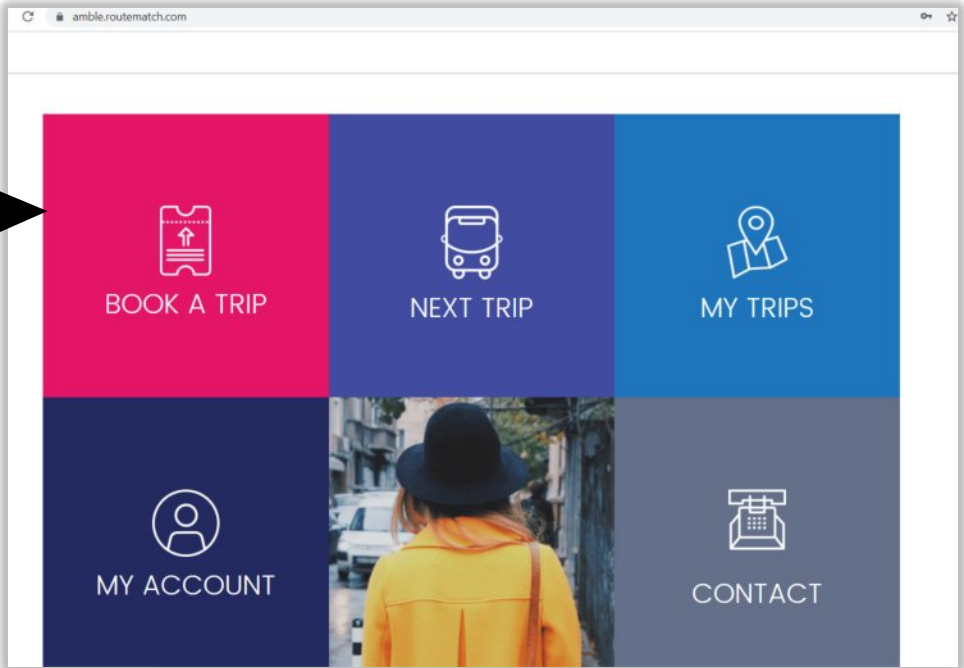
Here is an example of a written list to keep.

1. Home, 2. Renal Center, 3. FHP 4. Micronesia Mall
2. Note: on the app it appears as addresses. So, be sure to know the address or the order. Such as #1 is home, #2 is the Renal Center. etc.
3. If you forget the list, you can call GRTA to assist you to identifying your list.

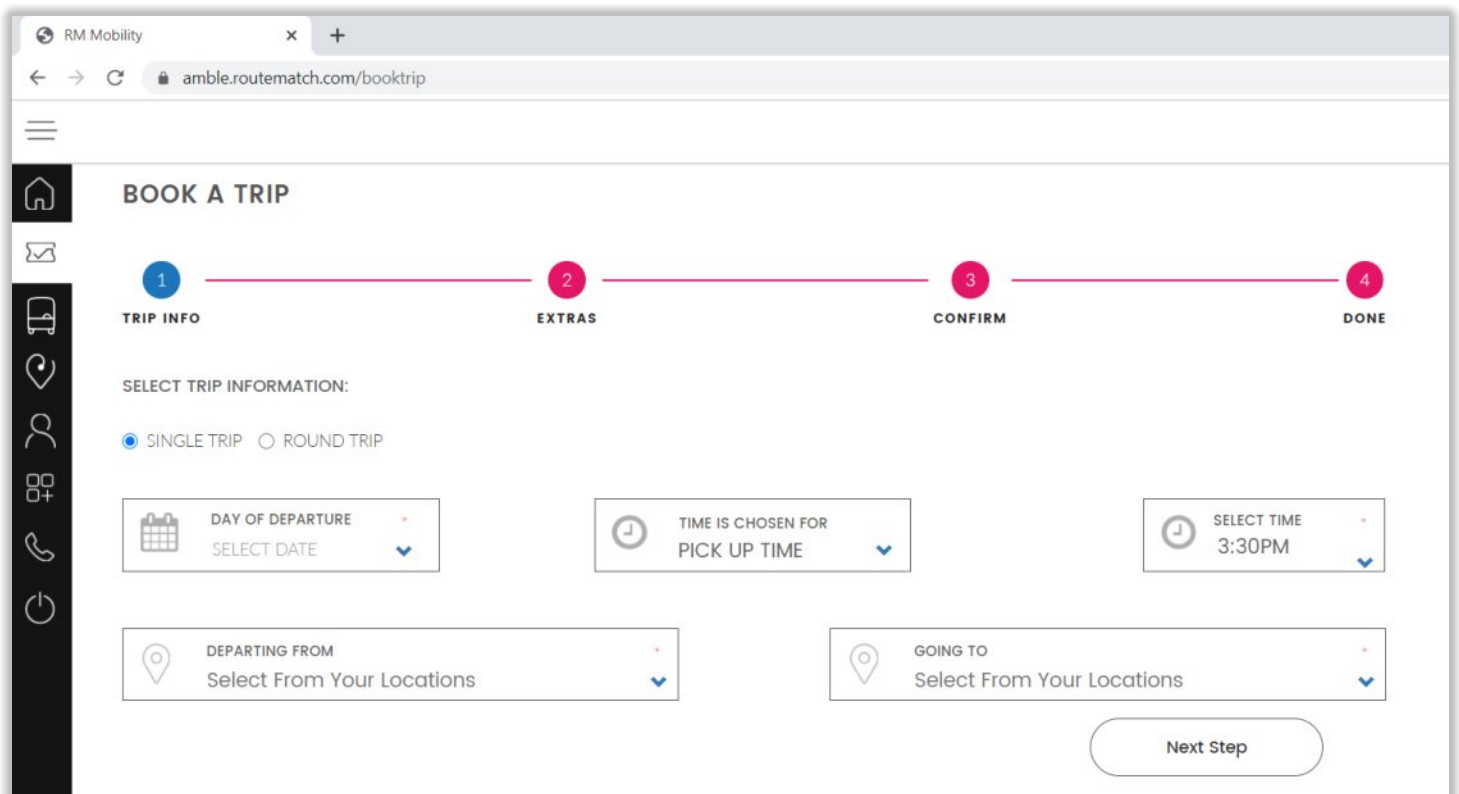
3: How to Book a Trip

- Open Mobile App or Online Reservations
- Log into account with your email and password
- Click **'Book a Trip'**

Select the following trip information from the drop-down menus



- **Trip Date** (Day of Departure Note: Cannot book more than 14 days into the future)
- **Time** (Is Chosen to initiate a trip, choose drop-off time. For return trips, use pick-up time.)
- **Select Time** (Select in 10-minute increments)
- **Departing From** (Drop-down list includes home address and favorite addresses; call your agency to add a new address)
- **Travel To** (Drop down list includes home address and favorite addresses; call your agency to add a new address)



- **Trip Date** (Day of Departure Note: Cannot book more than 14 days into the future)
- **Time** (Is Chosen to initiate a trip, choose drop-off time. For return trips, use pick-up time.)
- **Select Time** (Select in 10-minute increments)

BOOK A TRIP

1

TRIP INFO

2

EXTRAS

SELECT TRIP INFORMATION:

SINGLE TRIP ROUND TRIP

DAY OF DEPARTURE

2020-11-26

November 2020

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
45	01	02	03	04	05	06	07
46	08	09	10	11	12	13	14
47	15	16	17	18	19	20	21
48	22	23	24	25	26	27	28
49	29	30	01	02	03	04	05
50	06	07	08	09	10	11	12

4

DONE

SELECT TIME

3:50PM

03 : 50 PM

Next Step

- **Time is chosen for Pick Up Time**
(Note: Drop-down list Pick Up is the only item on this list)

TIME IS CHOSEN FOR PICK UP TIME

- **Departing From** (Drop-down list includes home address and favorite addresses; call GRTA to add up to 9 addresses)

BOOK A TRIP

1
TRIP INFO

2
EXTRAS

3
CONFIRM

SELECT TRIP INFORMATION:

SINGLE TRIP ROUND TRIP

DAY OF DEPARTURE *

SELECT DATE ▼

TIME IS CHOSEN FOR PICK UP TIME

▼

DEPARTING FROM *

Select From Your Locations ▼

GOING TO

Select From

- 387 Aga Boulevard, Dededo, US
- North Marine Corps Drive, Tamuning, GU
- 404 North Marine Drive, Tamuning, GU
- West Marine Corps Drive, Dededo, GU
- Health Partners 125 Tun Jose Toves Way, Tamuning, GU
- South Route 4 Agana, Agana, GU
- 199 Chalan San Antonio, Barrigada, US

3
CONFIRM

4
DONE

OR ▼

SELECT TIME *

3:50PM ▼

GOING TO

Select From Your Locations ▼

- 387 Aga Boulevard, Dededo, US
- North Marine Corps Drive, Tamuning, GU
- 404 North Marine Drive, Tamuning, GU
- West Marine Corps Drive, Dededo, GU
- Health Partners 125 Tun Jose Toves Way, Tamuning, GU
- South Route 4 Agana, Agana, GU
- 199 Chalan San Antonio, Barrigada, US

- **Going To** (Drop down list includes home address and favorite addresses; call GRTA to add up to 9 addresses)

[6]

- Add any Attendants or Guests traveling with you during your trip

- **Step 3 Confirmation:** Review your trip detail and Travel Itinerary

Note:
 Before your trip you will see this message. Once your trip is scheduled by GRTA, it will be reflected in your travel itinerary. Submitting these steps will still require GRTA to schedule your trip until then it will be reflected as pending.

Click **'Next Step'** Congratulations! Your trip has been submitted for approval.

Note

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